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2022 Interim Results
Operations Analysis



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Active Customer (1)

42.2mn +2%

Revenue (2)

€4.9bn -1%

Total Margin €3.5bn +1%

EBITDA (2)(3)

€1.5bn -45% underlying change (4):

-14%

EBIT (2)(3)

€0.3bn -82%

underlying change (4): -56%

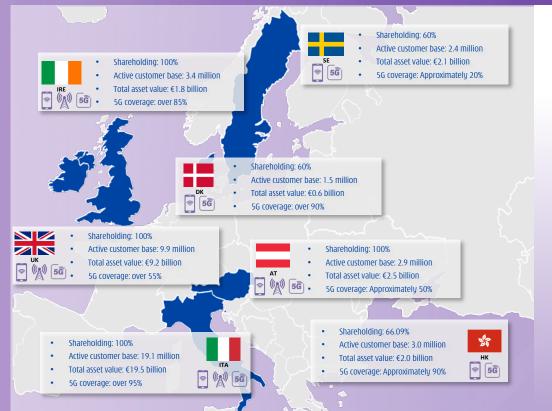
Net Debt Ratio (2)

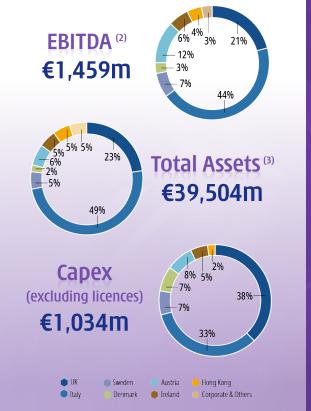
14.2%

- 1.0%-pts vs Dec 2021





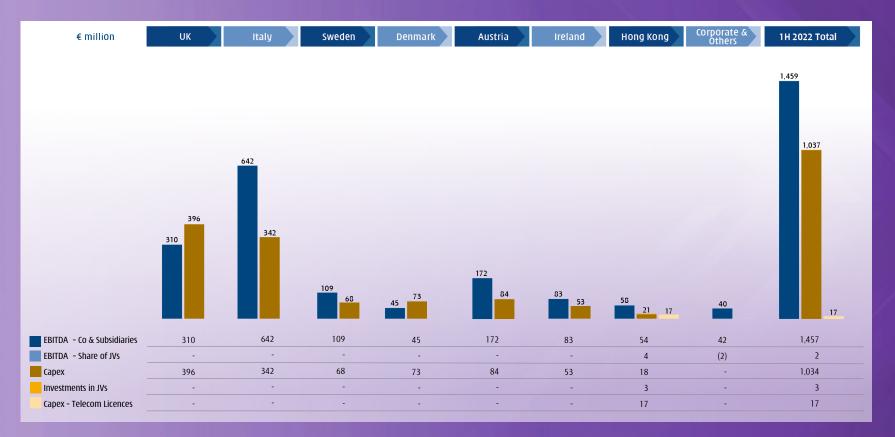




- 1) Active customer hase as at 30 June 2022
- Under Post-IFRS 16 basis, EBITDA was €1,859 million.
- Under Post-IFRS 16 basis, total asset value was €41.505 million.

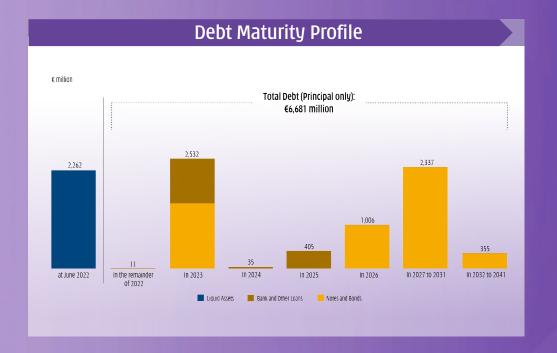












Net Debt Jun 2022 Dec 2021 Jun 2021 Net debt (1) \$4.4bn \$4.7bn €1.9bn Net debt to net total capital ratio (1) 14.2% 15.2% 6.3% **Credit Ratings** 30 Jun 2022 31 Dec 2021 Moody's Baa1 (Stable) Baa1 (Stable) S & P A- (Stable) A- (Stable) Fitch A- (Stable) A- (Stable) Average Cost of Debt 1.0% flat y-o-y

⁽¹⁾ Total bank and other debts are defined, for the purpose of "Net debt" calculation, as the total principal amount of bank and other debts. Net debt is defined as total bank and other debts less total cash and cash equivalents. Net total capital is defined as total bank and other debts plus total equity (adjusted to exclude IFRS 16 effects) net of total cash and cash equivalents. The consolidated net debt to net total capital ratio under IFRS 16 basis, after including IFRS 16 impact in total equity is 13.9%.





In million	UK Italy ⁽¹⁾ GBP EURO			Sweden SEK		Denmark DKK		Austria EURO		Ireland ^{EURO}		3 Group Europe before one-off ⁽¹⁾⁽²⁾ <i>EURO</i>				
	1H 2022	1H 2021	1H 2022	1H 2021	1H 2022	1H 2021	1H 2022	1H 2021	1H 2022	1H 2021	1H 2022	1H 2021	1H 2022		1H 2021	
														Normalised (1)	Tower assets	Reported
Total Revenue	1,175	1,176	1,958	2,085	3,531	3,259	1,166	1,102	436	425	301	279	4,585	4,616	-	4,616
% change	-		-6%		+8%		+6%		+3%		+8%		-1%			
Total margin	743	719	1,500	1,580	2,319	2,111	913	873	332	312	227	217	3,287	3,263	-	3,263
% change	+3%		-5%		+10%		+5%		+6%		+5%		+1%			
TOTAL CACS	(430)	(457)	(138)	(141)	(464)	(636)	(123)	(118)	(55)	(59)	(47)	(36)	(811)	(841)	-	(841)
Less: Handset Revenue	325	358	82	103	244	411	48	46	48	51	45	34	590	647	-	647
Total CACs (net of handset revenue)	(105)	(99)	(56)	(38)	(220)	(225)	(75)	(72)	(7)	(8)	(2)	(2)	(221)	(194)	-	(194)
Operating Expenses	(377)	(368)	(802)	(711)	(959)	(849)	(504)	(459)	(153)	(143)	(142)	(128)	(1,705)	(1,550)	61	(1,489)
Opex as a % of total margin	51%	51%	53%	45%	41%	40%	55%	53%	46%	46%	63%	59%	52%	48%		46%
EBITDA	261	252	642	831	1,140	1,037	334	342	172	161	83	87	1,361	1,519	61	1,580
% change	+4%		-23%		+10%		-2%		+7%		-5%		-10%			
EBITDA margin % ⁽³⁾	31%	31%	34%	42%	35%	36%	30%	32%	44%	43%	32%	36%	34%	38%		40%
Depreciation & Amortisation	(236)	(208)	(577)	(514)	(717)	(586)	(303)	(203)	(75)	(72)	(64)	(64)	(1,106)	(975)	(5)	(980)
EBIT	25	44	65	317	423	451	31	139	97	89	19	23	255	544	56	600
% change	-43%		-79%		-6%		-78%		+9%		-17%		-53%			
Capex	(334)	(307)	(342)	(618)	(715)	(612)	(545)	(145)	(84)	(75)	(53)	(62)	(1,016)	(1,190)	7	
Reported EBITDA less Capex	(73)	(55)	300	274	425	425	(211)	197	88	86	30	25	345	390		
EBITDA per above	261	252	642	831	1,140	1,037	334	342	172	161	83	87	1,361	1,519	7	
Proforma contribution from Tower assets	-	-	-	61	-	-	-	-	-	-	-	-		61		
Reported EBITDA	261	252	642	892	1,140	1,037	334	342	172	161	83	87	1,361	1,580		
EBIT per above	25	44	65	317	423	451	31	139	97	89	19	23	255	544		
Proforma contribution from Tower assets	-	-	-	56	-	-	-	-	-	-	-	-		56		
Reported EBIT	25	44	65	373	423	451	31	139	97	89	19	23	255	600		

⁽¹⁾ As the disposal of tower assets in Italy was completed in June 2021, the 1H 2021 Italy results were normalised, which exclude the proforma contribution from the tower assets for January to June 2021. The % changes in EBITDA and EBIT are compared against the normalised 1H 2021 numbers.



In million			before one-off ⁽¹⁾⁽ URO	2)	HTHKH HK\$		Corporate and others HK\$		CKHGT EURO	
	1H 2022		1H 2021	1H 2022	1H 2021	1H 2022	1H 2021	1H 2022	1H 2021	
		Normalised (1)	Tower assets	Reported						
Total Revenue	4,585	4,616	-	4,616	2,298	2,565	112	101	4,861	4,901
% change	-1%				-10%		+11%		-1%	
Total margin	3,287	3,263	-	3,263	1,441	1,486	13	14	3,457	3,424
% change	+1%				-3%		-7%		+1%	
TOTAL CACS	(811)	(841)		(841)	(275)	(252)	-	-	(843)	(869)
Less: Handset Revenue	590	647	-	647	194	166	-	-	613	665
Total CACs (net of handset revenue)	(221)	(194)	-	(194)	(81)	(86)	-	-	(230)	(204)
Operating Expenses	(1,705)	(1,550)	61	(1,489)	(864)	(848)	314	498	(1,768)	(1,526)
Opex as a % of total margin	52%	48%		46%	60%	57%	NA	NA	51%	45%
Gain from disposal of tower assets	-	-	-	-	-	-	-	25,259	-	2,620
Impairment of goodwill	-	-	-	-	-	-	-	(15,472)	-	(1,669)
EBITDA	1,361	1,519	61	1,580	496	552	327	10,299	1,459	2,645
% change	-10%				-10%		-97%		-45%	
EBITDA margin % ⁽³⁾	34%	38%		40%	24%	23%	NA	NA	34%	62%
Depreciation & Amortisation	(1,106)	(975)	(5)	(980)	(532)	(453)	(5)	(3)	(1,169)	(1,029)
EBIT	255	544	56	600	(36)	99	322	10,296	290	1,616
% change	-53%				-136%		-97%		-82%	
Capex	(1,016)	(1,190)	1		(157)	(324)	(2)	(1)	(1,034)	(1,225)
Reported EBITDA less Capex	345	390			339	228	325	10,298	425	1,420
EBITDA per above	1,361	1,519	1							
Proforma contribution from Tower assets	-	61								
Reported EBITDA	1,361	1,580								
EBIT per above	255	544								
Proforma contribution from Tower assets	-	56								
Reported EBIT	255	600								

⁽¹⁾ As the disposal of tower assets in Italy was completed in June 2021, the 1H 2021 Italy results were normalised, which exclude the proforma contribution from the tower assets for January to June 2021. The % changes in 3 Group Europe's EBITDA and EBIT are compared against the normalised 1H 2021 numbers.

³ Group Europe results do not include one-off items in 1H 2021, which represented gain on disposal of tower assets of €2.6 billion and non-cash impairment of goodwill of the Group's Italian telecommunication business of €1.7 billion.

EBITDA margin % represents EBITDA as a % of total revenue excluding handset revenue.

Total Revenue

€4,585m

-1%

KPI







Data Usage **4,062 pb/ half yr** +22%

Sufficient 5G spectrum 🔇

No longer constraint by network quality as sufficient 5G spectrum acquired & continue to enhance indoor coverage with continue network & site rollouts across all operations





Achieved >90% population coverage and 30% TDD coverage



Full 5G TDD coverage launched in seven largest cities in Sweden

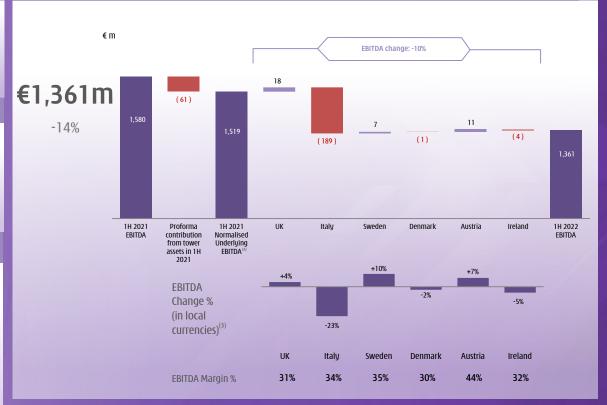


Recognised as **Ireland's fastest 5G network** with 86% population coverage



Awarded Austria's fastest 5G network for three consecutive periods since Q1 2021

EBITDA (2)



- (1) 12-months trailing basis
- (2) Under Post-IFRS 16 basis, EBITDA was €1,736 million
- (3) As the disposal of tower assets in Italy was completed in June 2021, the 1H 2021 Italy results were normalised, which exclude the proforma contribution from the tower assets for comparability number.





Key Milestones Jan 2021 Nov 2020 Announced sale of Sweden Tower 2H 2022 CKH Networks Company disposal **UK Tower** (proceeds received: €0.8bn) assets disposal Jun 2021 Dec 2020 Completion of July 2020 Austria, Denmark & Ireland Of Italy Tower Company disposal Completion of Tower Company disposals (proceeds received: €3.3bn) (proceeds received: €2.2bn) On-market CKHH share at CKHH Prepayment of of €1,050mn €1,650mn debt €1,600mn debt **Use of Proceeds**

Disposal Summary

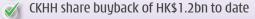
- Total proceeds: €10bn
 - ≥ €8.6 billion cash
 - ➤ €1.4 billion Cellnex shares (Approximately 5% of Cellnex)
- Estimated €6.4bn gain on disposal in 2H 2022

Use of proceeds

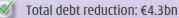
CKHH

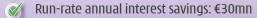






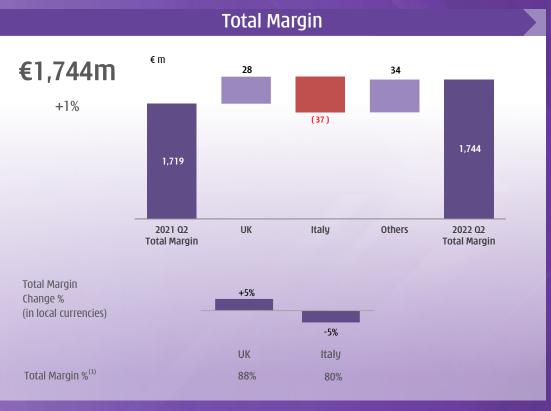
CKHGT







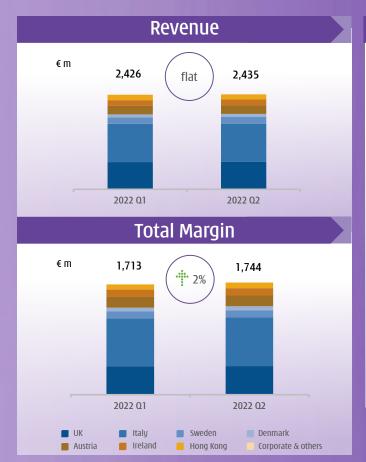


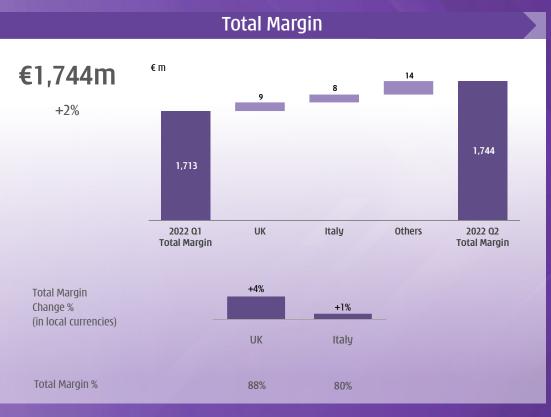


 $(1) \ \ Total\ margin\ \%\ represents\ total\ margin\ as\ a\ \%\ of\ total\ revenue\ excluding\ handset\ revenue.$









(1) Total margin % represents total margin as a % of total revenue excluding handset revenue.





Key Financials £m 2022 02 2021 02 % Variance 2022 0.1 % Variance Total Revenue 593 595 582 +2% Total Margin 379 360 +5% 364 +4% Total Margin (%) (1) 88% 86% +2%-pt 87% +1%-pt Capex (2) **11%** (172)(162)(155)6% Licence (280)100% Net ARPU (£) (3) 12.96 12.82 12.96 +1% Net AMPU (£) (4) 11.55 11.32 +2% 11.52 Active customer ('000) (5) 9.884 9.449 9.746 +5% +1% Active contract customer ('000) 8.171 8,224 7.730 +6% +1% Monthly average contract churn (%) 1.3% 1.2% 1.1%

Results Highlights

- Revenue and Margin have closed out strongly in first half 2022 for both year-on-year and quarter-on-quarter, driven by various growth initiatives despite competitive market landscape
- Total margin % remained strong across the periods, mainly due to different revenue mix and margin initiatives
- Active contract customer base has increased compared with 2022 Q1 and year-on-year, which partly offset the non-contract churn from MVNO competition, resulting in a solid active customer base in Q2 2022. The proportion of active contract customers remains at high level (Q2 2022: 83%; Q2 2021: 82%; Q1 2022: 84%), providing stable margin contributions
- Churn rates varied slightly across periods but remained at low level from strong retention initiatives
- Effort on network investments and 5G sites rollout has been rewarded with recognition as UK's fastest 5G network in third consecutive award, enhancing customer experience and satisfaction

- (1) Total margin % represents total margin as a % of total revenue excluding handset revenue.
- Capex amount excludes licence costs.
- (3) Net ARPU equals total monthly revenue, including incoming mobile termination revenue but excluding contributions for a handset/device in contract bundled plans, divided by the average number of active customers during the year.
- (4) Net AMPU equals total monthly revenue, including incoming mobile termination revenue but excluding contributions for a handset/device in contract bundled plans, less direct variable costs (including interconnection charges and roaming costs) (i.e. net customer service margin), divided by the average number of active customers during the year.
- 5) An active customer is one that generated revenue from an outgoing call, incoming call or data/content service in the preceding three months.





Key Financials

€m	2022 02	2021 02	% Variance	2022 Q1	% Variance
Total Revenue	981	1,043	-6%	977	-
Total Margin	754	791	-5%	746	+1%
Total Margin (%)	80%	80%	-	80%	-
Capex	(203)	(190)	÷ 7%	(139)	÷ 46%
Net ARPU (£) (1)	10.70	10.91	-2%	10.78	-1%
Net AMPU (£) (1)	9.40	9.41	-	9.40	-
Active customer ('000) ⁽¹⁾	19,123	19,230	-1%	19,193	
Active contract customer ('000) ⁽¹⁾	9,245	9,479	-2%	9,387	-2%
Monthly average contract churn (%)	1.3%	1.4%		1.3%	

Results Highlights

- Active base decline has relatively stabilised despite continuous intense competition, particularly since Wind Tre launched second brand Very Mobile to compete in the prepaid segment
- Revenue declined year-on-year as a result of competition, as well as reduced wholesale revenue, but encouragingly, total margin has slightly improved quarter-on-quarter with margin % remaining strong at approximately 80%
- Net AMPU also remained stable as a result of customer value management initiatives, as well as increased focus on higher margin B2B segment
- Churn % improvement partly driven by enhanced customer experience through network quality
- 5G rollout continued during 2022, improving network speed and capacity





2022 Sustainability



Seeking validation by the SBTi on newly developed science-based targets aligned with a 1.5 °C pathway:

- Reduce absolute scope 1&2 emissions by 50% by 2030 from a 2020 base year
- Reduce absolute total scope 3 emissions by 42% by 2030 from a 2020 base year



Climate action plan focused on:

- Renewable electricity procurement
- 5G network rollout & energy optimisation
- Participation in GSMA Energy Efficiency Benchmarking Study
- Supplier engagement on device emissions and life cycle assessment

Other achievements:

- 3 UK: Rollout of new supplier assessment platform and Supplier Code of Conduct
- Wind Tre: First telecommunication company to achieve EQUAL-SALARY certification
- Launch of eco-sim with 100% recycled plastic and expansion of refurbished devices portfolio



