

SUSTAINABILITY STRATEGY



As a major, multinational group of telecommunications companies, CK Hutchison Group Telecom Holdings (CKHGT) has a significant role to play in building sustainable and inclusive, digitally-enabled societies across its operating markets, and a responsibility to act with integrity, with a rigorous approach to sustainability governance, supporting the creation of sustainable long-term value for its stakeholders.

This Sustainability Strategy, aligned to the overarching Group Sustainability Framework of CK Hutchison Holdings, sets out the key focus areas for CKHGT, including specific actions being undertaken within individual operating companies and as a collective group, to deliver on these outcomes.

THESE FOCUS AREAS ARE:

CREATING A THRIVING DIGITAL ECONOMY
ACTING ON CLIMATE CHANGE
PROMOTING A CIRCULAR ECONOMY
CREATING GREAT PLACES TO WORK
OPERATING RESPONSIBLY, AND WITH INTEGRITY

This sustainability strategy is aligned with and supports the UN 2030 Sustainable Development Goals.

CK HUTCHISON GROUP TELECOMS SUSTAINABILITY STRATEGY

BUILDING SUSTAINABLE, INCLUSIVE AND DIGITALLY-ENABLED SOCIETIES

CREATE A THRIVING DIGITAL ECONOMY

HELP TO CREATE A THRIVING DIGITAL ECONOMY WHICH BENEFITS EVERYONE



TAKE ACTION ON CLIMATE CHANGE

UNDERSTAND AND MANAGE OUR CLIMATE IMPACTS, RISKS AND OPPORTUNITIES



PROMOTE A CIRCULAR ECONOMY

PROMOTE SUSTAINABLE USE OF RESOURCES ACROSS OUR PRODUCTS AND NETWORKS



CREATE GREAT PLACES TO WORK

CREATE WORKPLACES WHICH ATTRACT AND RETAIN DIVERSE TALENT



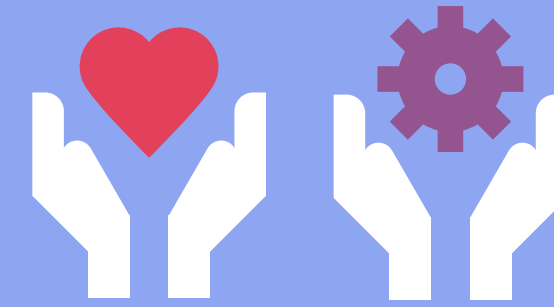
OPERATE RESPONSIBLY AND WITH INTEGRITY

IMPLEMENT EFFECTIVE ESG GOVERNANCE, MANAGEMENT ARRANGEMENTS AND DISCLOSURES



CREATE A THRIVING DIGITAL ECONOMY

HELPING TO CREATE A THRIVING DIGITAL ECONOMY WHICH BENEFITS EVERYONE.



ALIGNS WITH GROUP SUSTAINABILITY FRAMEWORK PILLARS:

- Invest in developing thriving and resilient communities
- Offer customers sustainable products and invest in and embrace innovation to achieve transformational impacts.

- CK Hutchison Group Telecommunications (CKHGT) plays an essential role in society, enabling people to work, learn, do their banking and shopping, and connect with their friends and families. Through these services, it forms an integral part of the operations and services of businesses and governments around the world, acting as a driver of economic growth and human progress.
- The importance of communications, has been highlighted by the COVID-19 pandemic, which saw a 20% surge in overall internet usage, and accelerated digital transformation on average by 7 years. It is now more important than ever that all people have the necessary skills and access to benefit from digitalisation and to ensure that no one is left behind.

CKHGT OBJECTIVES

- INVEST IN INNOVATION AND DEVELOPMENT OF NEXT GENERATION NETWORKS AND TECHNOLOGIES.
- IDENTIFY AND EXPAND PRODUCTS AND SERVICES WHICH ENABLE SOCIETAL BENEFITS.
- HELP TO ENSURE THAT ALL PEOPLE CAN ACCESS THE BENEFITS OF THE DIGITAL ECONOMY.
- HELP TO ENSURE THE SAFETY AND WELLBEING OF CUSTOMERS AS THEY USE OUR PRODUCTS AND SERVICES.

TAKE ACTION ON CLIMATE CHANGE

UNDERSTANDING AND MANAGING OUR CLIMATE IMPACTS, RISKS AND OPPORTUNITIES.



ALIGNS WITH GROUP SUSTAINABILITY FRAMEWORK PILLARS:

- Take action on climate change

- The lifecycle carbon footprint of the information and communications technology sector, is equivalent to approximately 1.4% of total global CO₂ emissions; and as use of data in society continues to rapidly raise, this footprint is set to grow. As a major group of telecommunications companies, it is imperative that CKHGT sets and works towards science-based carbon reduction targets, such that it can meet the needs of customers in a sustainable way, now and into the future.
- At the same time, transitioning to a low-carbon economy and reaching net-zero by 2050 will require the use of technology that can facilitate the rapid reduction in GHG emissions required to meet this goal. Mobile network-enabled technologies have a key role to play in this transition through increasing connectivity, improving efficiency and impacting behaviour change.

CKHGT OBJECTIVES

- SET AND WORK TOWARDS A SCIENCE-BASED AND LONG-TERM NET ZERO TARGET.
- UNDERSTAND, MANAGE AND DISCLOSE OUR CLIMATE RISKS AND OPPORTUNITIES IN LINE WITH THE TASKFORCE ON CLIMATE-RELATED FINANCIAL DISCLOSURES (TCFD).
- DRIVE ENABLED GREENHOUSE GAS SAVINGS IN SOCIETY THROUGH OUR PRODUCTS AND SERVICES.

PROMOTE A CIRCULAR ECONOMY

PROMOTING SUSTAINABLE USE OF RESOURCES ACROSS OUR PRODUCTS AND NETWORKS.



ALIGNS WITH GROUP SUSTAINABILITY FRAMEWORK PILLARS:

- Promote a circular economy

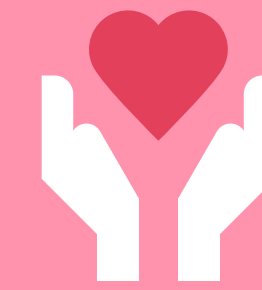
- E-waste is the world's fastest growing waste stream, having grown 21% in five years. Consumers are forecast to replace their smartphones on average every 33 months in 2025, while only 20% of phones are currently recycled. Meanwhile next generation communication technologies which enable fast, reliable connectivity across society, necessitate upgrades to infrastructure.
- As such, CKHGT is pursuing sustainability use of resources and circularity in its business model.

CKHGT OBJECTIVES

- REDUCE WASTE AND INCREASE RECOVERABILITY OF RESOURCES ASSOCIATED WITH PRODUCTS, PACKAGING AND NETWORK EQUIPMENT.
- PROMOTE PRODUCT TAKE-BACK OR RECOVERY SCHEMES TO REDUCE END-OF-LIFE ENVIRONMENTAL IMPACTS.
- LEVERAGE OUR TECHNOLOGIES AND SKILLS TO SUPPORT THE GROWTH OF CIRCULAR SUPPLY CHAINS.

CREATE GREAT PLACES TO WORK

CREATING WORKPLACES WHICH ATTRACT AND RETAIN DIVERSE TALENT, AND WHERE EMPLOYEES ARE EMPOWERED AND SUPPORTED TO BE THEIR BEST SELVES.



ALIGNS WITH GROUP SUSTAINABILITY FRAMEWORK PILLARS:

- Create great places to work

- CKHGT places importance in creating inclusive workplaces, in which different experiences and backgrounds are valued and supported. A diversity of perspectives promotes innovation and responsiveness to the changing needs of customers and broader society.
- Moreover, a workplace in which all employees are listened to, supported to be safe and well, and empowered to be their best, is more productive, with greater ability to attract and retain talent over the longer term.

CKHGT OBJECTIVES

- IMPLEMENT LEADING INCLUSIVE WORKPLACE PRACTICES, INCLUDING A FOCUS ON GENDER DIVERSITY.
- MEET OR EXCEED INDUSTRY BENCHMARKS ON EMPLOYEE ENGAGEMENT.
- PROMOTE ZERO HARM AND HEALTHY WORKPLACES.

OPERATE RESPONSIBLY AND WITH INTEGRITY

IMPLEMENTING EFFECTIVE ESG GOVERNANCE,
MANAGEMENT ARRANGEMENTS AND DISCLOSURES.



**ALIGNS WITH GROUP SUSTAINABILITY
FRAMEWORK PILLARS:**

- Operate responsibly and with integrity

- Operation of a responsible business is fundamental to the protection and creation of long-term value.
- CKHGT regards a structured approach to sustainability governance, along with sustainable procurement practices and leading practice sustainability reporting, as key aspects of operating responsibility. They enable balanced decision-making that responds to the changing needs and expectations of stakeholders, with environmental, social and governance risks managed in the supply chain, and transparent reporting on responsible business approaches.
- Cybersecurity and data privacy are material issues for the telecommunications sector and are therefore important issues of focus as part of operating a responsible business.

CKHGT OBJECTIVES

- IMPLEMENT EFFECTIVE SUSTAINABILITY GOVERNANCE ARRANGEMENTS THAT GUIDE US IN MAKING BALANCED DECISIONS REFLECTING STAKEHOLDER EXPECTATIONS.
- MAINTAIN LEADING PRACTICE ARRANGEMENTS FOR CYBERSECURITY AND DATA PRIVACY.
- MANAGE ENVIRONMENTAL, SOCIAL AND GOVERNANCE RISKS IN OUR SUPPLY CHAIN.
- IMPLEMENT LEADING PRACTICE SUSTAINABILITY REPORTING.

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